

Refugee Health Service Coordination

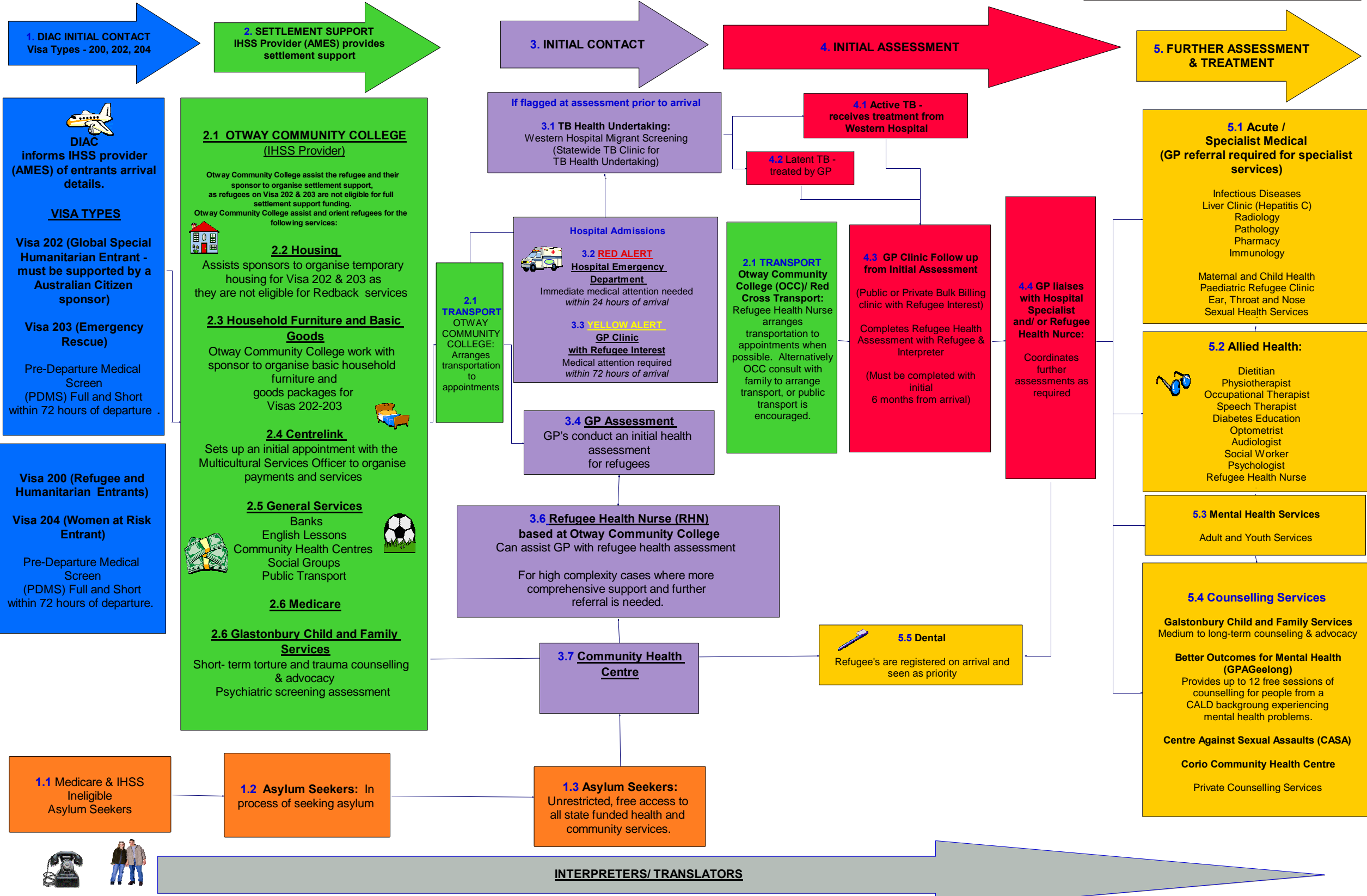
REFUGEE CARE PATHWAY COLAC

CURRENT SETTLEMENT PATHWAY
REFUGEE & SPECIAL HUMANITARIAN PROGRAM VISA HOLDERS IN
COLAC

CURRENT HEALTH CARE PATHWAY
FOR REFUGEE ACCESS TO HEALTH SERVICES
IN COLAC

SHOULD BE COMPLETED IN INITIAL 6 MONTHS AFTER ARRIVAL

INITIAL 6 MONTHS TO ONGOING



Refugee Health Service Coordination

REFUGEE CARE PATHWAY CONTACTS IN COLAC:

DIAC
Department of Immigration And Citizenship
<http://www.immi.gov.au/>

IHSS
Integrated Humanitarian Settlement Services
Provides intensive settlement service for the first 6 months of arrival including access to english classes
<http://www.immi.gov.au>

AMES
Adult Multicultural Education Service
Informs IHSS provider of entrant arrivals details.
<http://www.ames.net.au/>

THE IHSS PROVIDER :
for The Commonwealth Department of Immigration is:

2.1 Otway Community College
6 Murray Street, Colac
Phone: (03) 5231 9500 Fax: (03) 5231 1813
Contact: ESL Coordinator & IHSS Case Coordinator & SGP case coordinator
www.otwaycommunitycollege.vic.edu.au

Who work with refugee and their sponsor to organise the following services:

2.2 HOUSING AND ACCOMMODATION SETTLEMENT SUPPORT

Otway Community College
6 Murray Street, Colac
Phone: (03) 5231 9500 Fax: (03) 5231 9500
Contact: ESL Coordinator & IHSS Case Coordinator & SGP case coordinator

2.3 FURNITURE AND BASIC HOUSEHOLD GOODS

Otway Community College
6 Murray Street, Colac
Phone: (03) 5231 9500 Fax: (03) 5231 9500
Contact: ESL Coordinator & IHSS Case Coordinator & SGP case coordinator

2.4 CENTRELINK

55 Dennis Street, COLAC, VIC, 3250
Ph: 5228 7078
Contact: Multicultural Service Officer
<http://www.centrelink.gov.au/>

2.5 GENERAL SERVICES:

Banks
English Classes
Social Groups
Churches
Sporting groups

COMMUNITY HEALTH CENTRES

Colac Area Health
Community Services Department
2-28 Connor Street, Colac VIC 3250
Tel: (03) 5232 5140

2.6 GLASTONBURY CHILD AND FAMILY SERVICES

222 Malop Street,
Geelong, Vic, 3220
Ph: (03) 5222 6911
http://www.glastonbury.org.au/community_dev/index.html

3.1 TB CLINIC:
Western Hospital Migrant Screening
(Statewide TB Clinic for TB Health Undertaking)
Gordon Street, Footscray, Vic, 3011
Ph: (03) 8345 6490
<http://www.connectingcare.com/>

3.2 RED ALERT:
Colac Area Health
Hospital Emergency Department
2-28 Connor Street, Colac VIC 3250
Ph: (03) 5232 5100

3.3 YELLOW ALERT:
Public or Private Bulk Billing GP Clinic with Refugee Interest

CORANGAMITE MEDICAL CLINIC
12 Miller Street, Colac, VIC 3250
p: (03) 5231 5866

OTWAY MEDICAL CLINIC
31-35 Connor Street, Colac, VIC 3250
Ph: (03) 5231 5300

3.4 GP CLINICS
Corangamite Medical Clinic
12 Miller Street, Colac, VIC 3250
p: (03) 5231 5866
<http://www.gqtqpet.com.au/pracs/corangamite.html>

Otway Medical Clinic
31-35 Connor Street, Colac, VIC 3250
Ph: (03) 5231 5300
<http://www.otway.asn.au/explore/profiles/otway%20medical.html>

MedicalOne
160 Colac Road, Waurm Ponds, Vic, 3216
Ph: (03) 5243 6111
Contact: Dr. Ganes Kunjidapaadhum or Dr. Swati Mitra
<http://www.medicalone.com.au/centres-detail.asp?CentreID=30>

Mirnee Medical Centre
27-31 Willis St, Winchelsea, VIC, 3241
Ph: (03) 5267 2899

Corio Bay Medical Clinic
15 Goulburn Avenue, Corio, Vic, 3214
Ph: (03) 5274 3212
Contact: Dr Abbas Mahmood

Ocean Grove Medical Centre
75 The Parade, Ocean Grove VIC 3226
Ph: (03) 5255 1022
<http://www.gpageelong.com.au/Details/Ocean-Grove-Medical-Centre.html>

3.5 REFUGEE HEALTH NURSE (RHN) based at:

Otway Community College
6 Murray Street, Colac, 3250
Ph: (03) 52319500 Fax: (03) 5231 1813
Contact: Annie Coles

3.6 COMMUNITY HEALTH CENTRES

Colac Area Health
Community Services
2-28 Connor St, Colac, Vic, 3250
Ph: (03) 5232 5140

4.1 Western Hospital Migrant Screening
(Statewide TB Clinic for TB Health Undertaking)
Gordon Street, Footscray, Victoria, 3011
Ph: (03) 8345 6490

4.2 GP CLINIC
Corangamite Medical Clinic
12 Miller Street, Colac, VIC 3250
p: (03) 5231 5866
<http://www.gqtqpet.com.au/pracs/corangamite.html>

Otway Medical Clinic
31-35 Connor Street, Colac, VIC 3250
Ph: (03) 5231 5300
<http://www.otway.asn.au/explore/profiles/otway%20medical.html>

MedicalOne
160 Colac Road, Waurm Ponds, Vic, 3216
Ph: (03) 5243 6111
Contact: Dr. Ganes Kunjidapaadhum or Dr. Swati Mitra
<http://www.medicalone.com.au/centres-detail.asp?CentreID=30>

Mirnee Medical Centre
27-31 Willis St, Winchelsea, VIC, 3241
Ph: (03) 5267 2899

Corio Bay Medical Clinic
15 Goulburn Avenue, Corio, Vic, 3214
Ph: (03) 5274 3212
Contact: Dr Abbas Mahmood

Ocean Grove Medical Centre
75 The Parade, Ocean Grove VIC 3226
Ph: (03) 5255 1022

5.2 DENTISTS
Colac Area Health Dentist Surgery (Public)
13 Miller Street, Colac, Vic, 3250
Ph: (03) 5232 5352

Slater Dental Surgery (Private)
36 Hesse St, Colac, VIC, 3250
(03) 5231 2755

Trotters Dental Rooms (Private)
18 Miller St, Colac, VIC, 3250
Ph: (03) 5231 2335

5.1 ACUTE/MEDICAL SPECIALIST
GP referral is required for specialist services

INFECTIOUS DISEASES CLINIC
Geelong Hospital - Level 3, Outpatients Clinic
Tuesday 10.00am - 12.00pm
Ph: (03) 5226 7254

Colac Area Health
Infectious Diseases Clinic
2-28 Connor St, Colac, Vic 3250
Ph: (03) 5232 5140
(Barwon Health service offered to Colac Area Health - available when there are 3 or more patients)

HEPATITIS CLINIC
Geelong Hospital - Level 3, Outpatients Clinic
Wednesday 8.00am to 4.30pm
Ph: (03) 5246 5117

MATERNAL & CHILDHEALTH (MCH) NURSES

Colac Otway Shire
Colac Maternal and Child Health Care
49 Queen St, Colac, 3250
Ph: (03) 5231 2310
http://www.colacotway.vic.gov.au/page/PagePrint.asp?Page_Id=40

5.2 ALLIED HEALTH SERVICES
Clients are able to self refer, or referrals can be made by practitioners to the following services which are located at:

Colac Area Health
2-28 Connor St, Colac, Vic, 3250
Ph: (03) 5232 5140

Corio Community Health Centre
2 Gellibrand St, Corio, Vic, 3214
Ph: (03) 5260 3809

Physiotherapist
Occupational Therapist
Speech Therapist
Social Worker
Psychologist
Refugee Health Nurse

Please contact your nearest Community Health Centre for a full list of services

Optometrist
Otway Optical
143 Murray St, COLAC, VIC, 3250
Ph: (03) 5231 4075

Specsavers
71 Gellibrand St, Colac VIC 3250
(03) 5231 2974

5.3 MENTAL HEALTH SERVICES

Bethany Community Support
visiting service 1 day/week at Colac Area Health
2-28 Connor St, Colac, Vic 3250
Ph: (03) 5232 5140

Barwon Health Mental Health Service
Swanston Centre
Corner Swanston & Myers Streets, Geelong 3220
Ph: (03) 5226 7410

YOUTH SERVICES:

Otway Community College
6 Murray St, Colac, Vic, 3250
Ph: (03) 5231 9500

headspace Barwon at Clockworks
83 Rynie St, Geelong, 3220
Ph: (03) 5222 6690
<http://www.headspace.org.au/barwon/>

5.4 COUNSELLING SERVICES
Glastonbury Child & Family Services
visiting service 1 day/week at Colac Area Health
2-28 Connor St, Colac, Vic 3250
Ph: (03) 5232 5140
www.glastonbury.org.au/community_dev/index.html

Better Outcomes in Mental Health Initiative (GP Association Geelong)
For appointments - GP referral via Mental Health Care Plan & letter faxed to GP Association
www.gpageelong.com.au/Projects/Mental%20Health%2009/BOMHI_flyer_for_website_010811.pdf

Corio Community Health Centre
2 Gellibrand Street, Corio, 3214
Ph: (03) 5260 3809

Centre Against Sexual Assaults
291 Latrobe Terrace, Geelong 3220
Ph: (03) 5222 4318

ASYLUM SEEKERS

1.1 Medicare & IHSS Ineligible Asylum Seekers:
These are entrants on specific visas that restrict Medicare access for a period of time, until they are successful in getting a visa with Medicare access.
During the period of ineligibility, services are met by organisations such as the Asylum Seekers Resource Centre. Other health and social needs are met by voluntary medical, legal and social assistance through donated resources and time at organisations such as Asylum Seekers Resource Centre, Red Cross, Brotherhood of St Laurence etc.

1.2 Medicare Eligible Asylum Seekers: Medicare eligible asylum seekers have unrestricted access to all state funded health and community services, including community dental and ambulance. Under special arrangements, as described in the December 2005 Hospital Circular these services include free access to necessary medical care (including pathology, diagnostic, pharmaceutical and other services) in Victorian Hospitals. Patients in this category are not billed. Other voluntary medical, legal and social assistance are also available at organisations such as the Asylum Seekers Resource Centre.

INTERPRETERS SERVICES/ TRANSLATORS

Please check with your organisation regarding use of interpreters