

Refugee Health Service Coordination

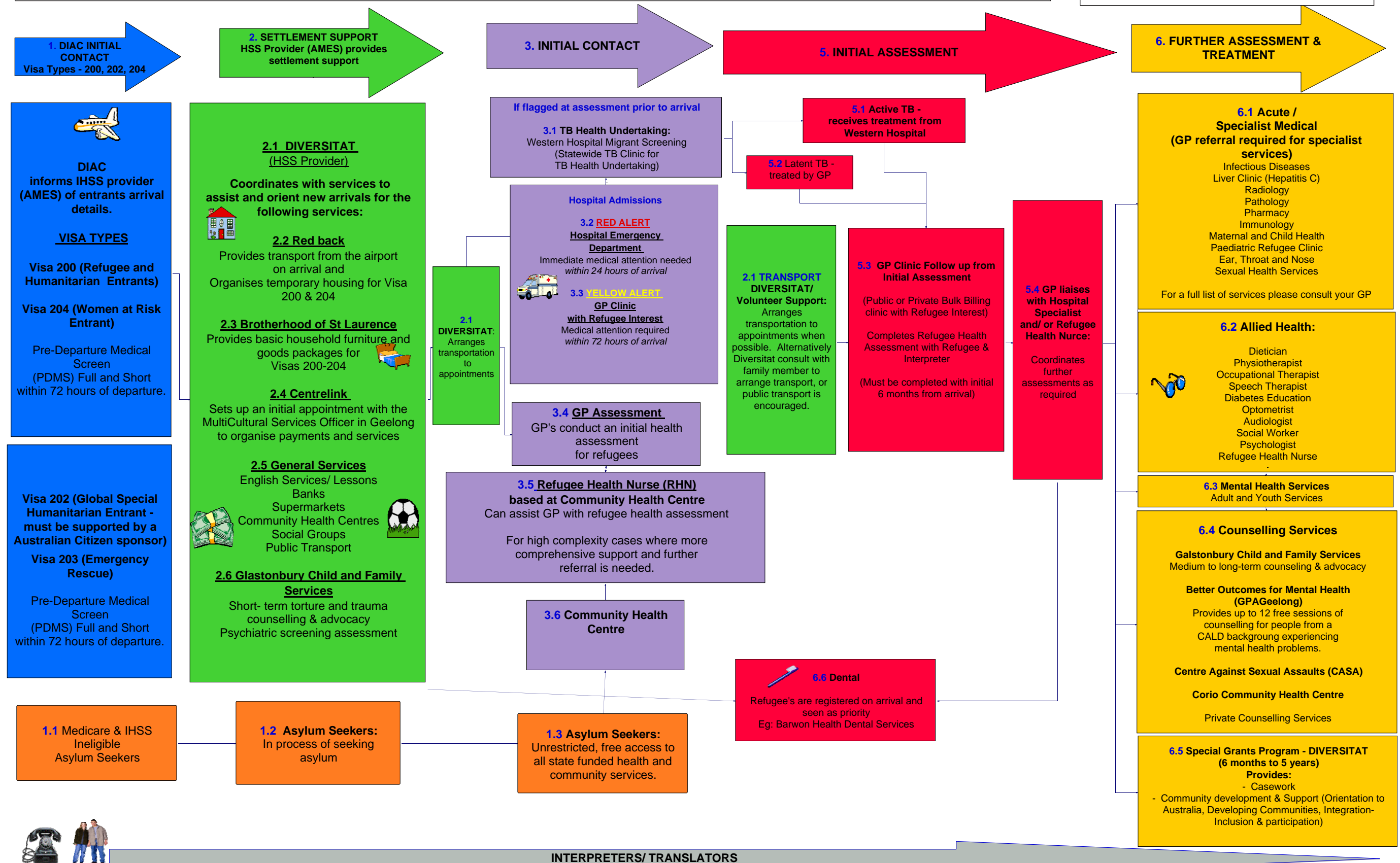
REFUGEE CARE PATHWAY

CURRENT SETTLEMENT PATHWAY
REFUGEE & SPECIAL HUMANITARIAN PROGRAM VISA HOLDERS IN
GEE LONG

CURRENT HEALTH CARE PATHWAY
FOR REFUGEE ACCESS TO HEALTH SERVICES
IN GEE LONG

SHOULD BE COMPLETED IN INITIAL 6 MONTHS AFTER ARRIVAL

Initial 6 Months to Ongoing



DIAC
 Department of Immigration And Citizenship
<http://www.immi.gov.au/>

IHSS
Integrated Humanitarian Settlement Services
 Provides intensive settlement service for the first 6 months of arrival including access to english classes
<http://www.immi.gov.au>

AMES
Adult Multicultural Education Service
 Informs IHSS provider of entrant arrivals details.
<http://www.ames.net.au/>

THE IHSS PROVIDER :
 for The Commonwealth Department of Immigration is:

2.1 DIVERSITAT
 Geelong West Town Hall
 153 Pakington Street
 Geelong West, Vic, 3218
 Ph: 52216044
 Contact: Multicultural Mental Health & Wellbeing Officer
<http://www.diversitat.org.au/>

who organise the following services:

2.2 REDBACK SETTLEMENT SERVICES
 2/111 Lewis Road, Knoxfield, 3180
 Ph: (03) 9764 1556
 Contact: Chris Kennedy

2.3 BROTHERHOOD OF ST LAURENCE
 194 Torquay Road
 Grovedale, Vic 3216
 Ph: (03) 5241 9066
<http://www.bsl.org.au/Services/Refugees-and-settlement.aspx>

2.4 CENTRELINK
 Corio Shopping Centre, Bacchus Marsh Road, Corio 3214
 Ph: (03) 5227 7078
 Contact: Multicultural Service Officer
<http://www.centrelink.gov.au/>

2.5 GENERAL SERVICES:
 English Services/ Lessons
 Banks
 Supermarkets
 Social Groups
 Churches
 Sporting groups

CORIO COMMUNITY HEALTH CENTRE
 Barwon Health
 2 Gellibrand Street
 Corio, Vic, 3214
 Ph: (03) 5260 3809

2.6 GLASTONBURY CHILD AND FAMILY SERVICES
 222 Malop Street,
 Geelong, Vic, 3220
 Ph: (03) 5222 6911
http://www.glastonbury.org.au/community_dev/index.html

3.1 TB CLINIC:
 Western Hospital Migrant Screening
 (Statewide TB Clinic for TB Health Undertaking)
 Gordon Street, Footscray, Vic, 3011
 Ph: (03) 8345 6490
<http://www.connectingcare.com/>

3.2 RED ALERT:
Geelong Hospital Emergency Department
 272-322 Ryrrie Street, Geelong, Vic,3220
 Ph: (03) 5226 7564
<http://www.barwonhealth.org.au/>

3.3 YELLOW ALERT:
Public or Private Bulk Billing GP Clinic with Refugee Interest

Corio Bay Medical Clinic
 15 Goulburn Avenue, Corio, Vic, 3214
 Ph: (03) 5274 3212
 Contact: Dr Abbas Mahmood

3.4 GP CLINICS
Corio Bay Medical Clinic
 15 Goulburn Avenue, Corio, Vic, 3214
 Ph: (03) 5274 3212
 Contact: Dr Abbas Mahmood

MedicalOne
 160 Colac Road, Waurn Ponds, Vic, 3216
 Ph: (03) 5243 6111

Ocean Grove Medical Centre
 75 The Parade, Ocean Grove VIC 3226
 Ph: (03) 5255 1022
<http://www.gpageelong.com.au/Details/Ocean-Grove-Medical-Centre.html>

3.5 REFUGEE HEALTH NURSE (RHN) based at:
Corio Community Health Centre, Barwon Health
 2 Gellibrand Street, Corio, Vic, 3214
 Ph: (03) 5260 3809
 Contact: Christopher Johnston

3.6 COMMUNITY HEALTH CENTRES

Corio Community Health Centre
 2 Gellibrand Street, Corio, Vic, 3214
 (03) 5260 3809

Newcomb Community Health Centre
 104-108 Bellarine Hwy, Newcomb, Vic 3219
 Ph: (03) 5260 3333

Belmont Community Health Centre
 1-17 Reynolds Road, Belmont
 Ph: (03) 5260 3333

Anglesea Community Health Centre
 McMillan Street, Anglesea
 Ph: (03) 5260 3901

Torquay Community Health Centre
 100 Surfcoast Highway, Torquay
 Ph: (03) 52603900

Ocean Grove Community Health Centre
 Cnr Presidents Ave & The Avenue, Ocean Grove 3226
 Ph: (03) 5256 1311

Drysdale Community Health Centre
 21 Palmerston Street, Drysdale 3222
 Ph: (03) 5251 2291

Portarlington Community Health Centre
 39 Fenwick Street, Portarlington 3223
 Ph: (03) 5259 2537

Queenscliff Community Health Centre
 Nelson Road, Point Lonsdale 3225
 Ph: (03) 5258 0888

5.1 Western Hospital Migrant Screening
 (Statewide TB Clinic for TB Health Undertaking)
 Gordon Street
 Footscray, Victoria
 3011
 Ph: (03) 8345 6490
 Fax: (03) 8345 6586

5.3 GP CLINIC
Corio Bay Medical Clinic
 15 Goldburn Ave
 Corio, Vic 3214
 Ph: (03) 5274 3212

MedicalOne
 160 Colac Road, Waurn Ponds, 3216
 Ph: (03) 5243 6111

Ocean Grove Medical Centre
 75 The Parade, Ocean Grove, 3226
 Ph: (03) 5255 1022

6.6 Dental Services

Barwon Health Dental Service
 Corio Community Health Centre
 2 Gellibrand St
 Corio, Vic 3214
 Ph: (03) 5260 3028

6.1 ACUTE/MEDICAL SPECIALIST
 GP referral is required for specialist services which are located at the Geelong Hospital
 Cnr Ryrrie & Bellarine Streets, Geelong, 3220

6.2 ALLIED HEALTH SERVICES
 Clients are able to self refer, or referrals can be made by practitioners to the following services which are located at :

Corio Community Health Centre
 2 Gellibrand St
 Corio, Vic 3214

Dietician
 Physiotherapist
 Occupational Therapist
 Speech Therapist
 Social Worker
 Psychologist
 Refugee Health Nurse

Please contact your nearest Community Health Centre for a full list of services

Optometrist
 Eyecare Plus
 9 Gellibrand St, Corio VIC 3214
 (03) 5275 3997
 Contact: Trevor Pritchard

Audiologist
 Geelong Hospital
 Cnr Ryrrie & Bellarine Streets, Geelong, 3220
 (03) 5226 7111

6.3 MENTAL HEALTH SERVICES
Mental Health Team at Corio Community Health Centre
 2 Gellibrand Street, Corio, 3214
 Ph: (03) 5260 3809

Drug and Alcohol Services Geelong
 40 Little Malop Street, Geelong
 Ph. 5273 4000

Barwon Health Mental Health Service
 Swanston Centre
 Corner Swanston & Myers Streets, Geelong 3220
 Ph: (03) 5226 7410

YOUTH SERVICES:
headspace Barwon at Clockworks
 83 Ryrrie St, Geelong, 3220
 Ph: (03) 5222 6690
<http://www.headspace.org.au/barwon/>

headspace Barwon at Jigsaw
 Suite 4/6 Level 1, Corio Village Shopping Centre, 3214
 Ph: (03) 5279 2754
<http://www.headspace.org.au/barwon/>

6.4 SEXUAL HEALTH SERVICES
Geelong Hospital, Level 3, Outpatients Clinic
 Tuesday 2.00pm to 7.00pm
 Ph: (03) 5226 7254

6.5 COUNSELLING SERVICES
Glastonbury Child & Family Services
 222 Malop St
 Geelong, Vic 3220
 Ph: (03) 52226911
www.glastonbury.org.au/community_dev/index.html

Better Outcomes in Mental Health Initiative (GP Association Geelong)
 For appointments - GP referral via Mental Health Care Plan & letter faxed to GP Association
[www.gpageelong.com.au/Projects/Mental%20Health/2009/BOMHI_flyer_for_website_0108\[1\].pdf](http://www.gpageelong.com.au/Projects/Mental%20Health/2009/BOMHI_flyer_for_website_0108[1].pdf)

Corio Community Health Centre
 2 Gellibrand Street, Corio, 3214
 Ph: (03) 5260 3809

Centre Against Sexual Assaults
 291 Latrobe Terrace, Geelong 3220
 Ph: (03) 5222 4318
<http://www.casa.org.au/barwon/>

6.6 SETTLEMENT GRANTS PROGRAM
DIVERSITAT (6 months - 5 years)
 Geelong West Town Hall
 153 Pakington Street
 Geelong West, 3218
 Ph: (03) 5221 6044

ASYLUM SEEKERS

1.1 Medicare & IHSS Ineligible Asylum Seekers:
 These are entrants on specific visas that restrict Medicare access for a period of time, until they are successful in getting a visa with Medicare access. During the period of ineligibility, services are met by organisations such as the Asylum Seekers Resource Centre. Other health and social needs are met by voluntary medical, legal and social assistance through donated resources and time at organisations such as Asylum Seekers Resource Centre, Red Cross, Brotherhood of St Laurence etc.

1.2 Medicare Eligible Asylum Seekers: Medicare eligible asylum seekers have unrestricted access to all state funded health and community services, including community dental and ambulance. Under special arrangements, as described in the December 2005 Hospital Circular these services include free access to necessary medical care (including pathology, diagnostic, pharmaceutical and other services) in Victorian Hospitals. Patients in this category are not billed. Other voluntary medical, legal and social assistance are also available at organisations such as the Asylum Seekers Resource Centre.

INTERPRETERS SERVICES/ TRANSLATORS

Please check with your organisation regarding use of interpreters